



Welcome to our Fourth Issue of the Newsletter.

How quickly time flies! We feel as if we have only just sent out our last Newsletter and it's time to do it all over again. We do hope that you find this information informative

Quick Fix News

*Didn't receive any of our Newsletters contact our office and we will arrange to send one to you.

◆ **All orders for Lion Mints to be sent to:**
Lion Mint Australia
PO Box 637
Brookvale NSW 2100

*Would you like to receive the Newsletter via email? Send an email to: mints@lionmints.com.au with the subject heading "subscribe" and we will add you to our mailing list.

◆ Contact Details for Sam Lochhead—the Chairman of Lion Mints is 0438 501 678 or by email hlochhead@hotmail.com

◆ **Wire Racks are now in stock!** a new supply is available to suit either colour or style of display tray. This wire rack is especially useful for those outlets who have limited bench space. One tray sits on the bottom and another tray is supported on top. There are 5 wire racks for \$40.00

◆ Questions or concerns? Feel free to call us the **Freecall number 1800 815 787** or email us mints@lionmints.com.au

Contact Details:

Lion Mint Australia
PO Box 637
BROOKVALE NSW 2100
Tel: (02) 9905 9799
Freecall: 1800 815 787
Facsimile: (02) 9905 4423

Office hours:

Monday to Friday
9:00am to 1:00pm
Email: mints@lionmints.com.au

Lion Mint Fizzers and humidity

Albert Einstein is perhaps the most famous scientist of this century. One of his most well-known accomplishments is the formula $e=mc^2$. Well, we too have our own formula, Lion Mint Fizzers + Humidity = Disaster. During periods of high humidity, rain and fluctuating temperatures, Lion Mint Fizzers do not do well. They are affected by these elements and can become soft, crumbly and have wet blotches on them. This is due to the bicarb of soda in the product which absorbs moisture. As this is not a manufacturing fault we are unable to replace or reimburse for this product.

We have had a number of Clubs calling regarding this "problem" over the last quarter especially from Queensland given the amount of rain they have had. A couple of things to remember during periods of high humidity:

1. Do not order more product than you need—we have 2 dispatching days so there is always stock leaving the warehouse.
2. We can do a special request for Assorted 1/2 of one flavour and 1/2 of another flavour.
3. Rotate your stock and move through them quickly.
4. Don't order Lion Mint Fizzers during periods of high humidity if you are unsure.

Account Terms and Statements

Just a friendly reminder that Account Terms are **30 days** only. Statements are automatically sent out at the end of the month regardless of whether you pay on an invoice or statement. If you are receiving Statements please do not ignore them as there is an amount outstanding on your account. Please contact our office to discuss any concerns regarding payment as failure to pay your account in a timely fashion may result in a "stop supply" of Lion Mints and any future orders may require payment before we will dispatch the Lion Mints.

Launceston Convention:

Thank you to those who came by to say "hello" we hope you enjoyed your stay and found our booth interesting.

Header Cards:

Feedback has been fantastic, we're glad you like them!

Courier problems and deliveries:

Please contact our office as soon as possible if you are experiencing any problems with the delivery of your order or if you did not receive what you ordered. We can always escalate the enquiry to higher levels if need be.

Keep an eye on the website for the next edition of the newsletter!